



TRAVEL CONDITIONS

(valid to 09/03/2009)

The Customer declares to have read and comprised and accepted: the informatic according to of art. the 13 of the D.Lgs. 196/2003 about protection of the personal data, the Conditions Generates them of travel and the brought back rules under.

1. CONFIRMATION

1.1 - Reservation to all the effects only when guests pay a deposit. (details about deposit point 2,3) in our banking C/C within the expiration previewed in the Art. 2,1 or with Credit card (Credit cards accepted to point 2,4).

1.2 - Confirmation form will have to be followed from an automatical answer and then our staff will reply you to inform with all confirmation details. In case the services demands in confirmation were not available, we will send to you and mail with the modifications. You will find the modifications also on the Voucher of travel (or number of reservation) that it will come to you sent in attached for email within 24 hours from the departure date. In the answer and the Voucher a code will have to appear.

1.3 - The voucher of travel it will already contain the deposit (even if not still arrived to destination)

1.4 - The negative answer involve an error in the shipment or the lack of availability. THEREFORE CONFIRMATION DON'T WILL BE SENT.

2. ACCOUNT

2.1 - Banking expenses of shipment of the account are to pay by the sender. In case this article did not come respected, expenses will come debited to the arrival of the increased guests customer of additional costs

2.2 - Normally deposit with Bank transfer will have pay within 5 work days from the confirmation date pain the cancellation of the reservation.

2.3 - The deposit account comes normally poured at the moment of the confirmation and corresponds to approximately 25%.

2.4 - Accepted credit cards: VISA, MASTERCARD, VISA electron, American Express, DINERS. In case of lacked availability in the Card or insertion wrong data, OIKES it can make to decay the reservation.

The Credit Card treatment is closely bound to the rent, therefore to I reenter from Praga the data in possession will be destroyed. This operation is developed to yours and OUR interest. The communicated credit card has also one guaranteed function. If it finds damages to you all' exited of the customers you see p 2.4

2.6 - Deposit payment with credit card happens AUTOMATICALLY if the demanded structure is available.

The EXCHANGE RATE APPLIED WILL BE OF: 29,50 KC x 1 EUR WITHOUT SOME ACCESSORY EXPENSE.

2.8 - Credit Card Autorization can't be cancelled. It can be converted in Bonus or only cancellation fee.

3. CANCELLATION OR MODIFICATION

3.1 - In cancellation case we apply cancellation policy that corresponds to deposit payed.

3.3 - Cancellation of reservation before the 48 hours the departure will have BY TELEPHONE, FAX or email with receipt of confirmation with high priority. The reception answer will have to reach to you within 48 hours from the departure. In contrary case the penitentiaries will be of 100%.

3.4 - The transfer service, in case came accepted, is to pay even if you don't will be take. You can advice us within 48 hours from the departure.

3.5 - In case of increase of persons to the arrival the customers will have to pay the supplement like normal price always if the apartment can

accommodate the persons in exceed.

3.6 - It's absolutely prohibited to introduce other persons inside the apartments without to have perceived ours staff.

3.7 - In case ours staff or the security (opened 24 hours on 24) it sees that other persons in apartment have introduced themselves without to have perceived ours staff will come to you debited the price based on the persons who were.

3.9 - In case of delays regarding the timetable of communicated arrival the customer or the agency will have to communicate eventual changes of timetable as soon as possible.

3.10 - Our company can, in case of serious breakdowns or damage, to move in other structures of EQUAL OR ADVANCED CATEGORY without supplements on the price. The customers will have however to be you perceive at least 24 hours before the arrival to Praha.

3.11 - Cancellation Reservation within the 48 hours from the departure means payment of the total price. For payments with credit card, the total price will be captured or at the moment of cancellation (if within the 48 hours arrival) or subsequently.